

**CLEVELAND[®]
HIRE.**

YOUR HIRE HANDBOOK



Full details on your site accommodation and accessories

OWN YOUR SPACE.[®]

THE HIRE FLEET.

Our new fleet of anti-vandal site accommodation units are all built to be fully compliant with the latest JCoP guidelines, so our customers have complete peace of mind when it comes to fire safety.

Enhanced insulation, UPVC double-glazed windows and door closers come together to provide secure, energy-efficient and contemporary units that offer both safety and comfort in one package.

Our range of premium, energy-efficient units, including offices, canteens, changing rooms, and toilets and showers, are designed to maximise comfort and productivity on-site. Each space is packed with features that blend corporate luxury with the convenience of your location, ensuring an exceptional experience in every aspect of your on-site stay.

TURNKEY SOLUTIONS.

Our turnkey service takes care of every detail, ensuring a hassle-free experience from start to finish. Whether you have a short-term or long-term project, trust Cleveland Hire to deliver excellence and meet your site set up requirements.

Let us take care of everything to support you and your business needs. From offices and canteens that create spaces to rest and encourage comfortable working, to shipping containers for safe storage, we can provide a comprehensive range of products and extras.

All hires are made for a minimum initial period of 4 weeks unless otherwise stated in the agreement.

OWN YOUR SPACE.®



ACCOMMODATION & CONTAINERS.

Our cutting-edge fleet of energy-efficient site buildings are at the forefront of the market. Equipped with state-of-the-art features as standard, our buildings provide you with all the comforts of a corporate space on your site.

From fully equipped offices to spacious canteens, convenient drying rooms, and pristine toilets/showers, we provide a diverse selection of premium facilities to ensure your team's comfort and productivity.

Our cabins are thoughtfully designed with a focus on key features that enhance your experience. From durable construction and secure fittings to spacious interiors and customisable layouts, our cabins offer versatility and reliability.

LED LIGHTING
WITH PIR SENSORS

ENERGY EFFICIENT
UPVC WINDOWS

2KW HEATER WITH
BREEZE TECH

DURABLE WIPE
CLEAN WALL BOARDS

DOOR
CLOSERS

INSULATED
WALLS & CEILING

ZINTEC ROOF
(60 YEAR LIFE)

FLAT PANELLED
SIDES

EXTERNAL
63AMP SOCKET

BOTTOM
LIFTING POINTS

Our containers are designed with a range of exceptional features to provide the ultimate secure and accessible solution for your storage requirements.

Made with advanced locking systems, easy opening doors, strategically placed air vents and weather-resistant materials, your belongings will be safe and protected. We offer a range of sizes, from 10ft to 40ft, in a range of configurations, including high cube, tunnel, and side opening, so you can choose the right container for your specific requirements.



OWN YOUR SPACE.®



OWN YOUR SPACE.®

YOUR HIRE **DELIVERY.**

FOR A SUCCESSFUL DELIVERY, PLEASE ENSURE:

- Access is at least 12ft wide for our vehicles to enter the site
- Your site has no sharp turns
- Your site is on hardstanding, level ground
- There are no overhead cables above desired placement site
- The lorry will be able to extend their 6ft HIAB stabilisers at the placement site
- Off-load areas are free of manholes as they cannot support Hiab stabilisers
- You are aware that our vehicles cannot drive over grass or into fields

Failure to meet these conditions may result in a failed delivery, for which additional charges will apply. It is the customer's responsibility to ensure the site meets the necessary requirements before the scheduled delivery.

HOW LONG WILL YOUR DELIVERY TAKE?

For standard units, you will be told an estimated delivery lead time when you place your order.

We strongly advise someone is on site during delivery, in case the driver needs any assistance due to restrictive access or any other issues that may arise at the time.

Please note we can only supply and deliver units to addresses in Great Britain.

TIMED DELIVERIES AND COLLECTIONS

Due to factors outside our control (traffic, hold up on sites, etc) we cannot guarantee a timed delivery slot. All units will normally be delivered between 8.00am and 5.00pm. We will do our utmost to meet requests for early/late or am/pm deliveries but this cannot be guaranteed, and additional charges may apply.

SITE ACCESS

Please ensure your site is fully prepared for delivery on a craned or articulated lorry. We have not included for a site-specific lifting plan or a site-specific risk assessment. If required, this would be provided by a 3rd party at additional cost.

If you are concerned about site access or ground conditions, please contact us well in advance of delivery or collection so that we can discuss the options with you. Unless we have agreed otherwise, you are responsible for the provision, connection and disconnection of mains services and drainage.

WAITING CHARGES

If a driver is required to wait on site to off load or collect a unit, a waiting charge of **£110 per hour** will be applied after the first 30 minutes.

CONNECTIONS

Please note that the connections for water, waste, and electrical services, along with routine inspections and maintenance, are your responsibility. Talk to our team about how we can help these services as needed.

PLACING UNITS

When your units are being placed, please ensure all uninvolved persons keep clear of the designated lift area, as advised by the crane operator.

Please note that packing timbers may be placed under the corners of units to level them. This must be done with approved timbers to the following specifications:

- Single units (without jacklegs): Max. 195mm
- Single toilet units (with jacklegs): Max. 100mm
- Stacked units: Max. 100mm

OWN YOUR SPACE.®



CANCELLATIONS & NON-DELIVERIES.

STORAGE CONTAINERS

	Up to 10 units	Over 10 units
No cancellation charges	Before 10am the business day prior to arranged date of move	Before 10am two business days prior to arranged date of move
One-way abort charge and associated charges	After 10am the business day prior to arranged date of move	After 10am two business days prior to arranged date of move
Two-way abort charge and associated charges	On arrival at designated address	On arrival at designated address

ACCOMMODATION & ACCESSORIES

No cancellation charges	Before 10am two business days prior to arranged date of move
One-way abort charge and associated charges	After 10am two business days prior to arranged date of move
Two-way abort charge and associated charges	On arrival at designated address



DELIVERY TRUCK TYPES.



HIAB ARTICULATED LORRY

An articulated lorry ('Artic') is known for its two parts; a tractor and a trailer.

'Artics' are ideal for consistently large loads, with six axles and a max load of 44 tonnes.

LENGTH	WIDTH	HEIGHT	REACH
65ft	12ft	14ft	29.5ft



HIAB LORRY & DRAG TRAILER

A rigid lorry with an added trailer attached to the back of the truck bed.

The trailer gives the rigid lorry flexibility as well as the ability to deliver more containers to site.

LENGTH	WIDTH	HEIGHT	REACH
59ft	12ft	14ft	29.5ft



HIAB RIGID LORRY

A rigid lorry with a fixed cab and trailer.

Significantly shorter than an artic, rigid lorries are able to deliver containers where access is restricted, but with limited single loads.

LENGTH	WIDTH	HEIGHT	REACH
32ft	12ft	16ft	29.5ft

Please note that measurements are approximate and may differ per truck manufacturer. Reach may differ due to the weight and size of container.

CARING FOR YOUR UNITS.

PROBLEMS WITH YOUR UNITS

We aim to ensure that all our products reach you in good condition. However, if you have any problems during the life of the hire, please contact our [National Service Centre](#) immediately so we can promptly remedy and correct any faults.

AIRING YOUR CONTAINERS

Containers left locked for prolonged periods can sometimes be subject to condensation. You can minimise condensation by ensuring that all goods stored are dry, and by regularly opening container doors.

DAMAGE CHARGES

Each unit will be checked for damages once it is off-hired and we will charge you for any damages incurred during the hire.

You can opt to take out our **Critical Loss Waiver (Theft, Fire and Flood Cover)** for containers only which will significantly reduce the risk of charges being incurred. Please refer to our Critical Loss Terms and Conditions for full details.

CHEMICAL STORES AND EFFLUENT TANKS

The regular emptying of effluent tanks is the responsibility of the customer; our National Service Centre team are happy to support with scheduling this additional service.

Any chemical spillages are the responsibility of the customer to arrange specialist cleaning and removal of the waste.

Prior to collection, it is imperative that chemical stores and effluent tanks are fully emptied by a certified waste removal specialist. Failure to provide the waste removal certificate at the time of collection may result in the collection being aborted, with applicable cancellation charges.

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CRITICAL LOSS WAIVER

Including the Waiver on your contract significantly reduces the risk of charges being incurred should your hired container(s) suffer from the following reasons while on hire.

What the Waiver covers:

- Fire by act of God
- Flood by act of God
- Container theft*

What the CLW does not cover:

- Damages
- Arson
- Graffiti and other damage to paintwork
- Site accommodation units
- Contents of the container(s)
- Break ins and attempted break ins
- Replacement keys or accessories

The Critical Loss Waiver is subject to an excess of £100. The Waiver is not an insurance policy. For more details and to add the Waiver to your hire term, contact the Cleveland Hire team.

*Claims must be accompanied with a crime number.

OFF-HIRE & COLLECTION.

Our standard off-hire notice periods apply unless otherwise stated in the agreement. You remain responsible for the safekeeping of the units over the notice period until we have collected them.

NOTIFICATION PERIOD

	Up to 10 units	Over 10 units
Containers	Minimum 5 business days	Minimum 10 business days
	Up to 8 units	Over 8 units
Accommodation and accessories	Minimum 5 business days	Minimum 10 business days

CROSS-HIRE FUEL

Any missing fuel reported by the Third Party supplier will be charged at the prevailing rate. Please note that we cannot offer a credit for fuel returned above the delivered amount.

BEFORE COLLECTION

Before collection, be sure to remove all your personal property, dispose of any rubbish and ensure the unit is in a clean condition, suitable for immediate use by another customer. Failure to do so will result in an additional cleaning charge. Containers should be left unlocked with the padlock and keys placed inside the container.

OWN YOUR SPACE.®





SHIPPING CONTAINERS FOR SALE AND HIRE

Whether you're expanding a business, launching a storage site, or building something entirely unique, Cleveland Containers gives you the flexibility, choice, and reliability to make that happen.

As one of the UK's leading suppliers of shipping containers for sale and hire, you have access to one of the country's largest stocks, supported by more than 20 strategically located depots. This nationwide network ensures you can secure the right unit, in the right place, at the right time - whether you're planning ahead or responding to fast-changing operational demands.

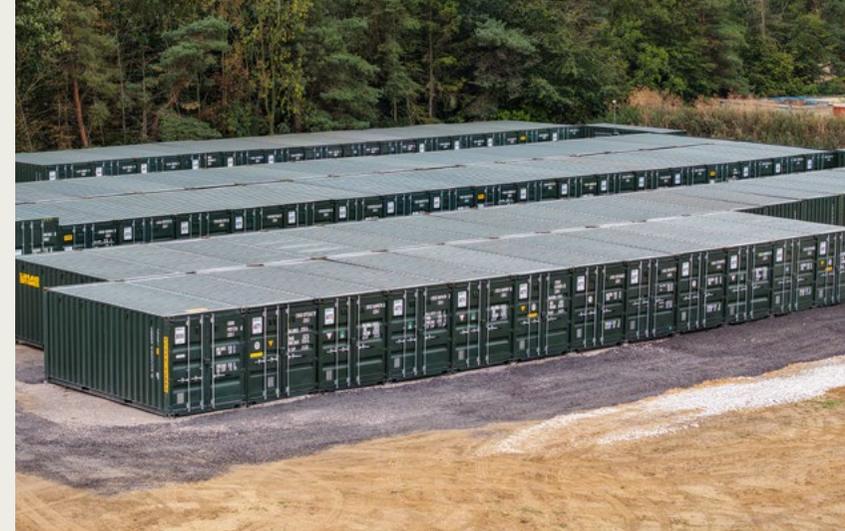
When your project requires something bespoke, our in-house technical teams help you tailor that space. Through detailed CAD drawings and high-quality modifications, you can create offices, workshops, kiosks, retail units, welfare facilities, and fully customisable environments.

SHIPPING CONTAINERS

SPECIALISED CONTAINERS

BESPOKE CONTAINERS

BOX+ SERVICE





INDUSTRY-LEADING MODULAR BUILDINGS

Elevate your workspace with Cleveland Modular's custom building solutions.

We streamline every stage, from planning to installation and beyond, delivering modular buildings tailored to your exact needs. Whether you require offices, canteens, washrooms, classrooms or medical facilities, our flexible, high-quality spaces are built to support your business today and can be easily adapted in the future.

With layouts, finishes and specifications shaped around how you work, Cleveland Modular provides functional, ready-to-use buildings that perform from day one.

COST-EFFECTIVE

ENHANCED COMFORT

BESPOKE LAYOUTS

GROW WITH YOU



CLEVELAND[®] HIRE.

Part of the **CLEVELAND[®]** group

OWN YOUR SPACE.[®]

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We act as a lender. You may be able to obtain finance for your purchase from other lenders and you are encouraged to seek alternative quotations. If you would like to know how we handle complaints, please ask for a copy of our complaints handling process. You can also find information about referring a complaint to the Financial Ombudsman Service (FOS) at financial-ombudsman.org.uk